



NEW APPLICATION  
ORIGINAL



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October 28, 2009  
Via Overnight Delivery

AZ CORP COMMISSION  
DOCKET CONTROL

Docket Control Center  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

Re: **ITI Inmate Telephone, Inc.**  
**Revision for Arizona COPT Tariff No. 1** T-20608A-09-0511

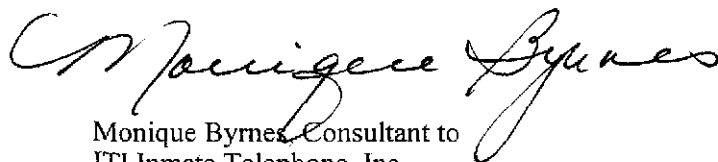
Docket Control:

Enclosed are the original and thirteen (13) copies of a revision to Arizona COPT Tariff No. 1 filed on behalf of ITI Inmate Telephone, Inc. This filing introduces a new rate plan for Institutional Operator Assisted Service, Prepaid Collect Service and Institutional Prepaid Service. The Company respectfully requests an effective date of November 28, 2009. The following tariff pages are included:

1 <sup>st</sup> Revised Page 1	Updates Check Sheet
1 <sup>st</sup> Revised Page 23	Changes Section Numbering, Clarifies Text
Original Page 23.1	Adds Institutional Operator Assisted Service Rate Plan 2
1 <sup>st</sup> Revised Page 25	Changes Section Numbering, Clarifies Text
Original Page 25.1	Adds Prepaid Collect Service Rate Plan 2
1 <sup>st</sup> Revised Page 27	Changes Section Numbering, Clarifies Text
Original Page 27.1	Adds Institutional Prepaid Service Rate Plan 2
1 <sup>st</sup> Revised Page 30	Changes Section Numbering
Original Page 30.1	Adds Institutional Operator Assisted Service Rate Plan 2 Current Rates
1 <sup>st</sup> Revised Page 31	Changes Section Numbering
Original Page 31.1	Adds Prepaid Collect Service Rate Plan 2 Current Rates
1 <sup>st</sup> Revised Page 32	Changes Section Numbering
Original Page 32.1	Adds Institutional Prepaid Service Rate Plan 2 Current Rates

Please acknowledge receipt of this filing by date stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided. Any questions you may have pertaining to this filing may be directed to me at (407) 740-3005 or via email at [mbvynes@tminc.com](mailto:mbvynes@tminc.com). Thank you for your assistance.

Sincerely,



Monique Byrnes, Consultant to  
ITI Inmate Telephone, Inc.

MB/sp

Enclosures

cc: J. Rokosky - ITI Inmate  
file: ITI Inmate - AZ  
tms: AZn0903

Arizona Corporation Commission  
**DOCKETED**

OCT 30 2009

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**CHECK SHEET**

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<b>PAGE</b>	<b>REVISION</b>		<b>PAGE</b>	<b>REVISION</b>	
Title	Original		26	Original	
1	1 <sup>st</sup> Revised	*	27	1 <sup>st</sup> Revised	*
2	Original		27.1	Original	*
3	Original		28	Original	
4	Original		29	Original	
5	Original		30	1 <sup>st</sup> Revised	*
6	Original		30.1	Original	*
7	Original		31	1 <sup>st</sup> Revised	*
8	Original		31.1	Original	*
9	Original		32	1 <sup>st</sup> Revised	*
10	Original		32.1	Original	*
11	Original		33	Original	
12	Original				
13	Original				
14	Original				
15	Original				
16	Original				
17	Original				
18	Original				
19	Original				
20	Original				
21	Original				
22	Original				
23	1 <sup>st</sup> Revised	*			
23.1	Original	*			
24	Original				
25	1 <sup>st</sup> Revised	*			
25.1	Original	*			

\* - indicates those pages included with this filing.

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 Issued: October 29, 2009

Effective: November 28, 2009

By:

 James Rokosky, Chief Operating Officer  
 5000 6<sup>th</sup> Avenue, Suite 1  
 Altoona, Pennsylvania 16602

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**SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES. (CONT'D.)****3.5 Institutional Operator Assisted Service, (Cont'd.)****3.5.2 Rates****A. Rate Plan 1 (T)**

The following rates apply to outbound collect operator assisted calls placed by inmates in correctional institutions using the ITI network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes. (T)

**1. Local (T)**

a. Maximum Usage Rate (T)  
Local Message Charge: \$0.50

b. Maximum Per Call Service Charge (T)  
Station to Station Collect: \$1.50

**2. IntraLATA (T)**

a. Maximum Usage Rate (T)  
Rate Per Minute: \$0.30

b. Maximum Per Call Service Charge (T)  
Station to Station Collect: \$3.00

**3. InterLATA (T)**

a. Maximum Usage Rates (T)  
Rate Per Minute: \$0.30

b. Maximum Per Call Service Charge (T)  
Station to Station Collect: \$3.00

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**SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES. (CONT'D.)****3.5 Institutional Operator Assisted Service, (Cont'd.)****3.5.2 Rates, (Cont'd.)****B. Rate Plan 2**

(N)

The following rates apply to outbound collect operator assisted calls placed by inmates in correctional institutions using the ITI network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes. Local and long distance calls placed under this Rate Plan are limited to the call durations specified below.

**1. Local**

Calls are limited to a maximum duration of 12 minutes.

- |    |   |        |
|----|---|--------|
| a. | <u>Maximum Usage Rate</u><br>Rate Per Minute:                         | \$0.50 |
| b. | <u>Maximum Per Call Service Charge</u><br>Station to Station Collect: | \$5.00 |

**2. IntraLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| a. | <u>Maximum Usage Rate</u><br>Rate Per Minute:                         | \$0.50 |
| b. | <u>Maximum Per Call Service Charge</u><br>Station to Station Collect: | \$5.00 |

**3. InterLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| a. | <u>Maximum Usage Rates</u><br>Rate Per Minute:                        | \$0.60 |
| b. | <u>Maximum Per Call Service Charge</u><br>Station to Station Collect: | \$7.00 |

(N)

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**SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES. (CONT'D.)****3.6 Prepaid Collect Service, (Cont'd.)****3.6.2 Rates****A. Rate Plan 1 (T)**

The following rates apply to outbound collect operator assisted calls placed by inmates in correctional institutions using the ITI network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes. (T)

**1. Local (T)**

a. Maximum Usage Rate (T)  
Local Message Charge: \$0.50

b. Maximum Per Call Service Charge (T)  
Station to Station Collect: \$1.50

**2. IntraLATA (T)**

a. Maximum Usage Rate (T)  
Rate Per Minute: \$0.30

b. Maximum Per Call Service Charge (T)  
Station to Station Collect: \$3.00

**3. InterLATA (T)**

a. Maximum Usage Rates (T)  
Rate Per Minute: \$0.30

b. Maximum Per Call Service Charge (T)  
Station to Station Collect: \$3.00

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**SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES. (CONT'D.)****3.6 Prepaid Collect Service, (Cont'd.)****3.6.2 Rates, (Cont'd.)****B. Rate Plan 2**

(N)

The following rates apply to outbound collect operator assisted calls placed by inmates in correctional institutions using the ITI network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes. Local and long distance calls placed under this Rate Plan are limited to the call durations specified below.

**1. Local**

Calls are limited to a maximum duration of 12 minutes.

- |    |   |        |
|----|---|--------|
| a. | <u>Maximum Usage Rate</u><br>Rate Per Minute:                         | \$0.50 |
| b. | <u>Maximum Per Call Service Charge</u><br>Station to Station Collect: | \$5.00 |

**2. IntraLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| a. | <u>Maximum Usage Rate</u><br>Rate Per Minute:                         | \$0.50 |
| b. | <u>Maximum Per Call Service Charge</u><br>Station to Station Collect: | \$5.00 |

**3. InterLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| a. | <u>Maximum Usage Rates</u><br>Rate Per Minute:                        | \$0.60 |
| b. | <u>Maximum Per Call Service Charge</u><br>Station to Station Collect: | \$7.00 |

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**SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES. (CONT'D.)****3.7 Institutional Prepaid Service, (Cont'd.)****3.7.2 Rates****A. Rate Plan 1****(T)**

The following rates apply to outbound collect operator assisted calls placed by inmates in correctional institutions using the ITI network. Calls may be billed with a one (1) minute or three (3) minute minimum, based on the direction of the individual Correction Institution. Additional usage is measured and rounded to the next higher full minute increment for billing purposes.

- |    |  |        |     |
|----|--|--------|-----|
| 1. | <u>Local</u>                           |        | (T) |
| a. | <u>Maximum Usage Rate</u>              |        | (T) |
|    | Local Message Charge:                  | \$0.50 |     |
| b. | <u>Maximum Per Call Service Charge</u> |        | (T) |
|    | Station to Station Collect:            | \$1.50 |     |
| 2. | <u>IntraLATA</u>                       |        | (T) |
| a. | <u>Maximum Usage Rate</u>              |        | (T) |
|    | Rate Per Minute:                       | \$0.30 |     |
| b. | <u>Maximum Per Call Service Charge</u> |        | (T) |
|    | Station to Station Collect:            | \$3.00 |     |
| 3. | <u>InterLATA</u>                       |        | (T) |
| a. | <u>Maximum Usage Rates</u>             |        | (T) |
|    | Rate Per Minute:                       | \$0.30 |     |
| b. | <u>Maximum Per Call Service Charge</u> |        | (T) |
|    | Station to Station Collect:            | \$3.00 |     |

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**SECTION 3 - DESCRIPTION OF SERVICE AND MAXIMUM RATES. (CONT'D.)****3.7 Institutional Prepaid Service, (Cont'd.)****3.7.2 Rates, (Cont'd.)****B. Rate Plan 2**

(N)

The following rates apply to outbound collect operator assisted calls placed by inmates in correctional institutions using the ITI network. The minimum call duration for billing purposes is one (1) minute. Additional usage is measured and rounded to the next higher full minute increment for billing purposes. Local and long distance calls placed under this Rate Plan are limited to the call durations specified below.

**1. Local**

Calls are limited to a maximum duration of 12 minutes.

- |    |   |        |
|----|---|--------|
| a. | <u>Maximum Usage Rate</u><br>Rate Per Minute:                         | \$0.50 |
| b. | <u>Maximum Per Call Service Charge</u><br>Station to Station Collect: | \$5.00 |

**2. IntraLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| a. | <u>Maximum Usage Rate</u><br>Rate Per Minute:                         | \$0.50 |
| b. | <u>Maximum Per Call Service Charge</u><br>Station to Station Collect: | \$5.00 |

**3. InterLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| a. | <u>Maximum Usage Rates</u><br>Rate Per Minute:                        | \$0.60 |
| b. | <u>Maximum Per Call Service Charge</u><br>Station to Station Collect: | \$7.00 |

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**SECTION 4 - CURRENT RATES****4.1 Institutional Operator Assisted Service****4.1.1 Rate Plan 1 (T)****A. Local (T)****1. Usage Rate (T)**

Local Message Charge: \$0.00

**2. Per Call Service Charge (T)**

Station to Station Collect: \$1.45

**B. IntraLATA (T)****1. Usage Rate (T)**

Rate Per Minute: \$0.25

**2. Per Call Service Charge (T)**

Station to Station Collect: \$1.45

**C. InterLATA (T)****1. Usage Rates (T)**

Rate Per Minute: \$0.30

**2. Per Call Service Charge (T)**

Station to Station Collect: \$3.00

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**SECTION 4 - CURRENT RATES****4.1 Institutional Operator Assisted Service, (Cont'd.)****4.1.2 Rate Plan 2**

(N)

**A. Local**

Calls are limited to a maximum duration of 12 minutes.

- |    |   |        |
|----|---|--------|
| 1. | <u>Usage Rate</u><br>Rate Per Minute:                         | \$0.00 |
| 2. | <u>Per Call Service Charge</u><br>Station to Station Collect: | \$2.30 |

**B. IntraLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| 1. | <u>Usage Rate</u><br>Rate Per Minute:                         | \$0.25 |
| 2. | <u>Per Call Service Charge</u><br>Station to Station Collect: | \$1.95 |

**C. InterLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| 1. | <u>Usage Rates</u><br>Rate Per Minute:                        | \$0.30 |
| 2. | <u>Per Call Service Charge</u><br>Station to Station Collect: | \$3.40 |

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**SECTION 4 - CURRENT RATES****4.2 Prepaid Collect Service****4.2.1 Rate Plan 1 (T)****A. Local (T)****1. Usage Rate (T)**

Local Message Charge: \$0.00

**2. Per Call Service Charge (T)**

Station to Station Collect: \$1.45

**B. IntraLATA (T)****1. Usage Rate (T)**

Rate Per Minute: \$0.25

**2. Per Call Service Charge (T)**

Station to Station Collect: \$1.45

**C. InterLATA (T)****1. Usage Rate (T)**

Rate Per Minute: \$0.30

**2. Per Call Service Charge (T)**

Station to Station Collect: \$3.00

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SECTION 4 - CURRENT RATES

## 4.2 Prepaid Collect Service, (Cont'd.)

## 4.2.2 Rate Plan 2

(N)

## A. Local

Calls are limited to a maximum duration of 12 minutes.

- |    |   |        |
|----|---|--------|
| 1. | <u>Usage Rate</u><br>Rate Per Minute:                         | \$0.00 |
| 2. | <u>Per Call Service Charge</u><br>Station to Station Collect: | \$2.30 |

## B. IntraLATA

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| 1. | <u>Usage Rate</u><br>Rate Per Minute:                         | \$0.25 |
| 2. | <u>Per Call Service Charge</u><br>Station to Station Collect: | \$1.95 |

## C. InterLATA

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| 1. | <u>Usage Rates</u><br>Rate Per Minute:                        | \$0.30 |
| 2. | <u>Per Call Service Charge</u><br>Station to Station Collect: | \$3.40 |

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**SECTION 4 - CURRENT RATES****4.3 Institutional Prepaid Service****4.3.1 Rate Plan 1 (T)****A. Local (T)****1. Usage Rate (T)**

Local Message Charge: \$0.00

**2. Per Call Service Charge (T)**

Station to Station Collect: \$1.45

**B. IntraLATA (T)****1. Usage Rate (T)**

Rate Per Minute: \$0.25

**2. Per Call Service Charge (T)**

Station to Station Collect: \$1.45

**C. InterLATA (T)****1. Usage Rate (T)**

Rate Per Minute: \$0.30

**2. Per Call Service Charge (T)**

Station to Station Collect: \$3.00

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**SECTION 4 - CURRENT RATES****4.3 Institutional Prepaid Service, (Cont'd.)****4.3.2 Rate Plan 2**

(N)

**A. Local**

Calls are limited to a maximum duration of 12 minutes.

- |    |   |        |
|----|---|--------|
| 1. | <u>Usage Rate</u><br>Rate Per Minute:                         | \$0.00 |
| 2. | <u>Per Call Service Charge</u><br>Station to Station Collect: | \$2.30 |

**B. IntraLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| 1. | <u>Usage Rate</u><br>Rate Per Minute:                         | \$0.25 |
| 2. | <u>Per Call Service Charge</u><br>Station to Station Collect: | \$1.95 |

**C. InterLATA**

Calls are limited to a maximum duration of 20 minutes.

- |    |   |        |
|----|---|--------|
| 1. | <u>Usage Rates</u><br>Rate Per Minute:                        | \$0.30 |
| 2. | <u>Per Call Service Charge</u><br>Station to Station Collect: | \$3.40 |

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